



Community Partners is closely monitoring the COVID-19 (coronavirus), as the situation continues to rapidly evolve. The health and safety of our clients, staff, and visitors is of the utmost importance to us and we are taking proactive steps to stop the spread of COVID-19 in our offices and in our community. Our directors group is meeting frequently to ensure we are up to date with the latest developments, continue to follow current CDC recommendations and provide care as safely as possible for both clients and staff. Also, check our Facebook page for strategies for adults and children to cope with stress at this time.

In response to the COVID-19 (Coronavirus) outbreak we have temporarily adapted some of our business functions in Dover, Milton and Rochester such as:

- Providing therapy services remotely via HIPPA-compliant telehealth
- Holding new client appointments, intake assessments, case management, medication management and functional support services by phone and video calls.
- Clients who require injections are still being seen in office but please call to make sure this service has not changed. (603-516-9300).

Access to in-person appointments in our offices have been adjusted on a program by program basis. Our offices remain open but please, if you need services or are due for an appointment at one of our offices, call us first at 603-516-9300 for the latest update and instructions.

If you are instructed to come in, know that we are following the practice of social distancing to maintain 6' of open space between people. We have also instituted client and staff screenings in our buildings to assess for symptoms, prior to appointments. In addition, we ask that you wash your hands or use hand sanitizer upon arrival and wear a mask.

If you or someone you know is having a non-life threatening mental health crisis, please call our main number (603-516-9300) and we will put you in touch with an Emergency Services Clinician. Please do not come in to our offices as we have moved to a remote workforce. Calling will ensure your needs are met in a timely fashion.

If you are experiencing symptoms of COVID-19, please contact your health care provider or the hospital near you for guidance on obtaining medical care. Please note: hospitals may be adjusting in-person

visits to limit the spread of COVID-19 and protect people requiring other services at the Emergency Department.

Community Partners is prepared to do our part to reduce the spread of this disease. We ask that you too work to protect yourself and our community.

- Frequent and thorough handwashing with soap and warm water for a minimum of 20 seconds is fundamental in preventing the spread of illnesses.
- Eliminate touching your face, especially when proper hand washing is not possible.
- If there is no soap or water available, use an alcohol-based hand sanitizer. Forgo handshakes when greeting people.
- Recommendation to wear face masks when in public.
- Adhere to the Stay at Home Emergency Order, Pursuant to Executive Order 2020-04, put in place on March 27. For more information, go to: <https://www.governor.nh.gov/news-media/emergency-orders/documents/emergency-order-17-1.pdf>

We are committed to continuing to meet our mission and serve you, our community, in this extraordinary time. Know that we are working with Federal, state and local partners to meet this challenge and to be available for you.

For more information on COVID-19 visit: <https://www.coronavirus.gov/>

Community Partners, serving Strafford County
www.communitypartnersnh.org